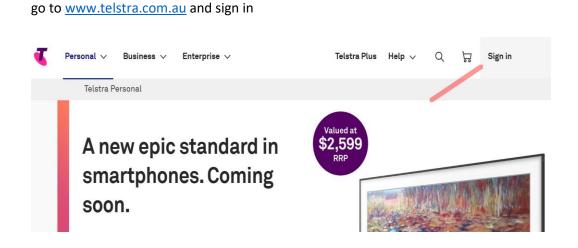
## Accessing key Croquet SA emails

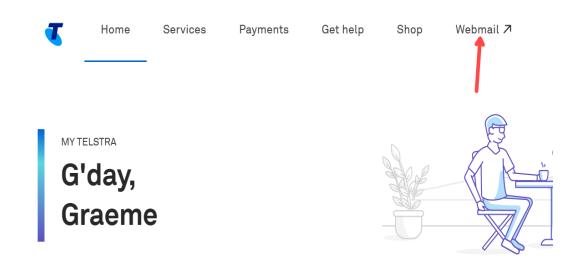
Croquet SA members who are bigpond email customers may not be receiving emails from Croquet SA and our googlegroups email service. This is because Telstra appear to be moving our group emails to junk or not allowing them to be sent to members.

Here is how to fix the problem -

1. You need to log in to your Telstra account and access the webmail service.



2. Go to webmail.



## 3. Go to settings.

	Welcome grazzadi (	? Help	Settings 🕒 Logout
V S Reply	Reply All		⊙ More
	Date 🔻 🏲	Ø	Size(KB)
ď	31/01/2023 4:		17.18
voice 1-85729550441	31/01/2023 3:1	Ø	169.18
ngs	31/01/2023 9:		20.36
hara	30/01/2023 10		R 33

## 4. Select Mail (on the left bar), and Safe Senders

SETTINGS	Safe senders
Profile	Keep control of your inbox by approving senders from whom you want to receive email.
Time Zone & Date	
Mail	Add email address
Signature	Message received from your approved senders will never be delivered to your Junk folder.
Add email account	You can approve an email address (e.g. name@example.com) or a domain (e.g. *@example.com).
Auto-reply	sacroquet@googlegroups.com
Auto-forward	sacroquet@bigpond.com
Safe senders	croquetsa@bigpond.com
Dissign and an	

Add the 3 email addresses as above and then logout.

This should allow these emails to pass through the Telstra security system.